Strategic Plan 2023-2026



Increase accommodation and long term housing options by a minimum of 20% across the Top End.



Prevent the cycle of homelessness by providing wraparound support to vulnerable people who are accessing, or trying to access, housing.



Provide short to long term housing options for people based on their individual needs.



Remove barriers commonly faced when trying to access housing.



INCLUSIVE ACCOMMODATION

Provide an inclusive range of accommodation services to significantly improve the wellbeing of Territorians.

Make a significant difference to people's lives through services which improve wellbeing, physical heath and community participation.



Double the people currently supported, reducing the impact of mental illness in the Northern Territory and decreasing the reliance on primary services.



Provide mental health services to people who have difficulty accessing them, and reflect approriate supports.



Provide early intervention services to children and their families to support wellbeing and good mental health.



MENTAL HEALTH SUPPORT

Improve the mental health of all Territorians by providing quality, integrated and responsive services. Increase mental health awareness and literacy across the Northern Territory to ensure every person knows how and where to seek help.



Actively work to reduce the stigma associated with mental illness, enabling all Territorians to discuss their concerns how and when they need to.



Reduce suicide and suicide attempts through the implementation of culturally informed, evidence-based strategies across the Northern Territory.



Support the ongoing development of staff in trauma-informed practice and recovery led practice.



EDUCATION AND AWARENESS

Save Territorian lives through the provision of targeted, evidence-based education and advocacy. Support emerging leaders through their development, recognising them as the catalyst for change and future leaders of our organisation.



Our First Nations Advisory Group are influential in leading initiatives that improve outcomes for First Nations people.



As supported by our RAP, increase partnerships with ACCO/ACHO's to strengthen specialist knowledge in service delivery.



Continue to develop flexible service models to respond to emerging community needs.



CONTINUOUS IMPROVEMENT

Maintain focus on developing new initiatives that address gaps and emerging trends.



SUSTAINABLE ORGANISATION

Maintain a competent, innovative organisation with staff who can achieve our mental health goals. Create a workplace where all people are welcome, differences are embraced and staff feel accountable, engaged and that their wellbeing is prioritised. Increase the number of people who identify as having lived experience in our team and enable them to create change.

Increase the number of people who identify as First Nations in our team and support them to thrive in their work.

Provide quality, integrated and innovative supports to improve community mental health. Ensure multi-year income streams from a variety of sources to support program delivery.

Our Services

- Northern Territory Government Department of Health, Mental Health, Alcohol and Other Drugs Branch



At Risk of Developing Mental Illness



Mental Illness



Moderate Mental Illness



Severe & Complex Mental Illness

NDIS Services

Support Coordination, Psychosocial Recovery Coaching, Community Access, Plan Management

Jacaranda

Long term residential care, 24/7 psychosocial support

Banksia

Medium to long term, complex residential support

Papaya

Intensive support, step-up, step-down residential service

Psychosocial Support Program

Psychosocial outreach support

Prevention and Recovery Care

Step-up, step-down subacute mental health residential program

Child & Family Wellbeing Service

Early intervention supports for children, young people and their families

Children and Family Intensive Support Program

Intensive family supports provided in collaboration with Kalano Community Association

TeamTALK

Well Population

Phone based supports for all Territorians

Resilient Children Mental Health Awareness Program

Mental health education and awareness program for school aged children. Delivered in collaboration with MindBlank

Low Intensity Mental Health Group

Group activities to support social connection and community

Recovery Assistance Program Psychosocial outreach support

Two-Ways Mentoring Program

Supporting people to enter or re-enter the workforce

Community Hub

Centre based group activities and support

Integrated Homelessness Supported Accommodation Program

Support people at risk of or experiencing homelessness. Partnership with **Yilli Rreung & Mission Australia**

Community Housing Service

Safe and secure social housing with access to psychosocial support as required

Home Care Packages

Tailored supports for Senior Territorians